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PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLEC – QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Tel West Communications, LLCQUARTER / YEAR 01 Quarter / 2008

	Reporting Month:	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>
Number of South Carolina Customer Access Lines Provided:		0	0	0
Via Resale:				
Via UNE-P:				
Via Other Methods:				
Total South Carolina Line Count:		0	0	0
Trouble Reports / Access Line (%)		%	%	%
Customer Out of Service Clearing Times (%) (Objective: < 7%)		%	%	%
New Installs Completed w/in 5 Days (%) (Objective: > 85% w/in 5 working days)		%	%	%
Commitments Fulfilled (%) (Objective: > 85%)		NA	NA	NA

Explanation for Objectives Not Met: All functions and intervals are controlled by the ILEC, not by Tel West.

Does company use its own switching facilities to provide services within South Carolina?

Yes ☐ No ☒

WE NO LONGER HAVE ANY ACTIVE LINES IN SOUTH CAROLINA

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